

Visual Workplace Virtual Projector 30-Day Return Policy

Visual Workplace will allow customers to purchase and trial a projector before purchasing multiple units to review the visibility with their ambient light environment and compatibility with their processes for 30 days. A full credit will be issued if the projector is returned within 30 days of purchase.

Projectors must be returned in saleable condition without damage, blemishes or defects and packaged properly as indicated below. Projectors that are returned damaged will not be given refund and returned to the customer.

The customer is responsible for the return freight costs.

Return Purchased Projector:

- Contact Visual Workplace for RMA# (616-583-9400)
- After receiving an RMA, box up the projector.
- Prepare projector for shipping. See packaging instructions below
- Label the box and include the RMA number.
- Failure to follow these shipping instructions, may result in denial of return credit.

Packaging Projector for Safe Return:

- Wrap power supply and projector separately with the included bubble wrap.
- Place projector/power supply into the box you received along with the (mounting brackets, paperwork, etc...)
- Add additional bubble wrap to eliminate movement in the box.
- Seal box. Give the box a shake. Nothing should move.

Not Packaged Properly



Damaged Power Supply



**Power Supply and Projector
Wrapped Properly**



***Please Note**
Power Supply
To Be Wrapped
Individually

Product Boxed Properly



Company:

Name:

Signature

Date: